Warranty is parts only for 12 months you can extend this upto 3 years for £399

Also you can get on site service England 399 per year Scotland wales and far south 599 per year

Includes upto 3 call outs per year

HOW TO LIST

All caps bungs and screw on end caps will be in the drop down door compartment for the water heater

Also new item some hot water heaters that work on both gas and electric!! you have to go outside into the drop down door for the water heater and turn it onto electric this way its always on electric

Any questions/problems on using anything or faults do not call us please email ACDCUSTOMER@GMAIL.COM your reply will be quicker

NEVER LOAD YOUR TRAILER INCORRECTLY YOUR NOSE/HITCH WEIGHT SHOULD BE ABOUT 5% + OF THE CARAVAN WEIGHT ALSO DO NOT OVERLOAD AT THE BACK AS THIS CAUSES THE CARAVAN TO SWAY

OUR WARRANTY IS PARTS ONLY ON SITE OR PARTS AND LABOUR IF RETURNED TO OUR SERVICE CENTRE (UNLESS YOU BUY ON SITE SERVICE)

DONT SPEND 1000'S ON MOTOR MOVERS GET A FRONT PUSH TOW BAR FROM WATLING ENGINEERS ONLY A FEW HUNDRED POUNDS SEE THIS LINK http://www.watling-towbars.co.uk/front_towbars.html

HOW TO DO ALL THE BASIC THINGS ON YOUR CARAVAN (NOTE SOME ITEMS WILL VARY LIKE CABLE PLUGS AND AUTO LIGHTING ETC)

TOILET SMELLS??

https://www.youtube.com/watch?v=tVuSL4bdRR4

BRAKE CONTROLLER (IF FITTED) not on rpods

THIS IS LOCATED IN YOUR FRONT BELLY BOX IT USUALLY WIL HAVE + AND – ON IT WHICH IS VERY SIMPLE MORE AND LESS BRAKES SO TEST BY CONNECTING UP YOUR CAR SAY IN A QUIET ROAD AND PULL FORWARD IF YOU FEEL THE BRAKES ARE TOO AGRESSIVE ON THE TRAILER THEN STOP GET OUT AND PRESS – A FEW TIMES AND TRY AGAIN TILL YOU CAN FEEL THE TRAILER SLOWING YOU DOWN BUT NOT LOCKING IT BRAKES UP AND VISA VERSA YOU MUST HAVE 12V POWER AT ALL TIMES TO YOUR BRAKE CONTROLLER SO IT IS WIRED TO THE BATTERY ON BOARD BUT YOU MUST HAVE GREY PLUG SPLIT CHARGING ON YOUR CAR TO KEEP THE BATTERY CHARGED WHILST GOING DOWN THE ROAD AS IF YOUR BATTER RUNS OUT ----YOU HAVE NO BRAKES!!!

working your room wall thermostat see these instruction links

https://www.youtube.com/watch?v=tYD5FN6SmjQ

https://www.youtube.com/watch?v=RixAGqyRFhY

also if the power goes off whilst the heater is working it can take a few hours to re set and also will go to farrenheit if you want celsius press – and plus together

water filler leaks

sometimes this is because they are being filled too fast and it kicks air back and overflows –sometimes after transit the interior pie that connect to the exterior filler becomes loose check this from the inside and tighten as needed also sometimes its not a leak but the drain taps are open they hang down from under the caravan they are usually left open after testing also mains water filler needs a pressure regulator they are £24.99 delivered from us

DO NOT TOW TRAILER WITH WATER AND WASTE TANKS WITH LIQUID IN THEM

water pump is pulsing or running all the time and water pressure is erratic please check the outside shower if you have one that the h+c taps are fully closed also see this video to adjust the pump https://www.youtube.com/watch?v=jtjssFGWA-I

SLIDEOUT DOES NOT GO ALL THE WAY OUT AND CLICKS WHEN TRY TO PUT OUT –THIS IS USUALY LOW BATTERY NEED MAINS POWER AND BATTERY ON

SEE THIS WEBSITE FOR VIDEOS TO MAINTAIN AND DIAGNOSE/REPAIR ANY PROBLEM http://www.rvdoctor.com/

THESE ARE ALL GENERIC AND SOME ITEMS DO NOT APPLY COPY AND PASTE INTO YOUR SEARCH BAR

LINK1 GENERAL SET UP --https://www.youtube.com/watch?v=Lf-jE-QFzfA

LINK2 GENERAL LEVELLING -https://www.youtube.com/watch?v=0uij_QTGSNE&list=PLADWXM8tX4A8-0qXMVnW25X7u3 QLga2r LINK3 GENERAL SET UP--https://www.youtube.com/watch?v=XI-PBWt-O3I&list=PLADWXM8tX4A8-0qXMVnW25X7u3_QLga2r&index=3

LINK4 MANUALLY RETRACTING SLIDEOUT--https://www.youtube.com/watch?v=o 3vc0STmfl

LINK5 WINTERISE YOUR TRAILER--https://www.youtube.com/watch?v=uzhJ7PIYKzA

LINK 6 WINTERISE YOUR TRAILER-- https://www.youtube.com/watch?v=WzDRS4BgySA

LINK 7 CHANGE WHEEL WITHOUT A JACK!!-https://www.youtube.com/watch?v=fMCYLJVm6Xw

LINK 8 HOW TO EMPTY YOUR HOLDING TANKS-https://www.youtube.com/watch?v=3TlTabBcAz0

LINK 9 CLEAR TOILET BLOCKAGE NOT FOR SQUEAMISH https://www.youtube.com/watch?v=n-mAzlyWg_E

LINK 10 -HEATER TROUBLE SHOOTING http://www.rvforum.net/miscfiles/Furnace_Trouble-2.pdf

link 11 heater parts breakdown -

http://www.atwoodmobile.com/manuals/furnaces/MPD%2033179%20SP%201.08.pdf

link 12 –water heater will not start up –https://www.youtube.com/watch?v=u29SI9j0TM4

link 13 water pump continues to run but does not pump water see or pumps and splutters https://www.youtube.com/watch?v=TtUpNaDmIv8

DO NOT USE CHEAP GAS (or use your gas bottle at and angle it must be stood upright)AS THERE WILL BE AIR IN IT AND THE APPLIANCES WILL NOT RUN CORRECTLY and cause damage even a fire !!ALSO ELECTRICITY SHOULD BE CLEAN AND IF GENERATED or on a site MUST GO THROUGH A SURGE PROTECTOR—always use a 4kg p/h propane regulator not a 1.5kg

if your regulator freezes up do not pour warm/hot water on it turn off gas and wait to defreeze or take off and take inside till defrosted and put back on

microwaves

as the microwaves are designed at 60hz and in the uk we get 50hz power you will find the clock on the microwave will not keep time there is nothing that can be done about this as is normal for the product being used in the uk

tvs if you have a tv with usa foreign plug on it do not change it to a uk plug and do not put in 220v socket as it will blow up the tv

condensation it is always best to have a dehumidifier to take the water out of the air and moisture traps in wardrobe slide outs as they are not heated and will have cold air meeting warm see pic below these are only £1 each put a couple in and monitor



norcold refrigerators!! to adjust temperature

- 1..open fridge door
- 2...at the top back there are silver finns
- 3- on a fin there is a wire with a black clip on it
- 4 to get the fridge warmer move the clip to the right maybe 4th /5th finn from the right
- 5 to make it colder reverse this proceedure

any more technical issues contact thetford ask for tech dept and explain the problem info@thetford.com

Or by calling

001-800-543-1219

also trouble shooting document canm be found at

http://bryantrv.com/docs2/docs/domser.pdf

if your dvd will not play uk dvd region 2

- 1.Power on unit
- 2.Turn to DVD mode.
- 3.RV4500:open disc door;

RV5070/RV5090:Eject and remove disc,pull out USB device if there is USB device plugged in unit.

4.Press "8" "2" "0" "2" in remote control one by one,then will display factory mode in TV display

5.there is region code change section, use "up" "down" button to select the target region code and press "enter" button in the remote control to confirm the modification.

6.Press "setup" in the remote control to exit factory mode. 7.Restart unit.

TVS

AS THERE IS NO LONGER ANY TERRESTIAL TV SIGNALS APART FROM LOCAL YOU MIGHT NEED A CHEAP FREEVIEW BOX (LESS THAN £20 ON EBAY) AND A INDOOR DIGITAL AERIAL (LESS THAN £15 ON EBAY) TO RESOLVE THIS ISSUE AS AMERICAN UNITS ARE NOT DIGITAL

IF YOUR PUMP WORKS BUT DOES NOT PUMP WATER THROUGH THE TAPS THEN THE BYPASS VALVE NEAR THE PUMP IS OFF —FIND THE PUMP AND TURN THE VALVE OPPOSITE TO WHAT IT IS AND SEE IF THAT WORKS IF NOT PUT VALVE BACK AS IT WAS -ALSO THERE IS AN ADJUSTIBLE PRESSURE VALVE ON THE PUMP

WATER HEATER AIR BLEEDING THERE IS IN THE WATER HEATER DOOR UNIT OUTSIDE OF THE CARAVAN 2 WAYS OF DOING THIS 1..THERE IS A VALVE THAT YOU CAN LIFT TO LET AIR OUT OR 2.YOU CAN OPEN THE EMPTYING NUT A BIT BUT THIS WAY DO NOT TAKE THE NUT OUT AS YOU WILL EMPTY ALL THE WATER ON YOURSELF —BOTH PROCEEDURES NEED THE PUMP ON AND WATER IN THE SYSTEM

PLEASE CHECK

ON A REGULAR BASIS CHECK ALL CONNECTIONS TO THE WATER PUMP AS IT IS A VERY FAST VIBRATING ITEM AND ON OCCASION WE HAVE FOUND THE CONNECTIONS COME SLIGHTLY LOOSE CAUSING A SMALL LEAK—ALSO ENSURE IF YOU ARE CONNECTED TO MAINS WATER YOU HAVE A PRESSURE REGULATOR FOR THE WATER SUPPLY BETWEEN THE SUPPLY AND THE CARAVAN OTHERWISE IF YOU HAVE TOO MUCH PRESSURE IT CAN BLOW JOINTS INTERNALLY ON PIPES APART WHICH WILL NOT BE WARRANTED SEE REGULATOR ON EBAY LINK -http://www.ebay.co.uk/itm/American-Motorhome-RV-Water-Pressure-Regulator-3-4-With-Guage-

/120932422974?pt=LH_DefaultDomain_3&hash=item1c2822553e
OR IS AVAILABLE FROM http://stores.ebay.co.uk/rvspares/

AC/HEATER

YOU WILL FIND THAT YOUR AC FAN WILL COME ON WHILST YOUR BLOWN AIR HEATER IS ON THIS IS TO CIRCULATE THE AIR —THIS DOES NOT PUT THE CONDENSER ON ,ON THE AC ITS TO MAXIMISE THE PERFORMANCE OF THE HEATER AND HELP ILLIMINATE CONDENSATION IF YOU DONT WANT THE FAN ON TURN IT TO OFF INSTEAD OF AUTO (OR TRIP IT OFF AT THE BROWN TRIP BOX IT WILL SAY AC)

YOU WILL FIND MOST GUIDES ON YOUTUBE IF YOU SEARCH HOW DO I XXXXXXX ON MY TRAVEL TRAILER OR ENTER THE APPLIANCE MAKE AND MODEL

PLEASE EMAIL US WITH ANY OTHER ITEMS WE HAVE NOT COVERED SO WE CAN UPDATE THIS LIST—EMAIL ACDCUSTOMER@GMAIL.COM

ALWAYS CHECK WHEEL NUTS ON NEW TRAILERS AFTER FIRST 50 MILES THEN CHECK WHEEL NUTS REGULAR

A FEW ITEMS OF HOW NOT TO

IF YOU FIND A LEAK ON YOUR WATER or gas SYSTEM -TURN OFF THE WATER or gas AND NOTIFY US BY EMAIL -DO NOT CONTINUE TO ALLOW IT TO LEAK IF ANYTHING BECOMES FAULTY EMAIL US IMMEDIATELY

note to anyone who has bought a standard usa unconverted coach from us

when you have the electrical, conversion done for the coach you are welcome to get your electrician to call us as all the tails for the appliances must stay 110volt includes fridge ,microwave and ac tv if american and fire place if american etc –or if not they will burnt out and there will be no warranty YOUR ELECTRICIAN WILL NEED TO CERTIFY THE CARAVAN AND SEND US A COPY HE WILL ALSO NEED TO WARRANTY ALL ELECTRICAL

for the sockets ring they are simple so if they call us we can explain -better to be safe than sorry

WE CAN SUPPLY FROM STOCK A FULL AWNING FOR THE ROLL OUT AWNING CALLED THE CAREFREE VACATION R ROOM –SEE THIS LINK FOR HOW EASY IT IS TO SET UP THEY ARE £999—https://www.youtube.com/watch?v=wz9vUysPyIE

RPODS WE DO A STANDARD UK AWNING AND BLOW UP AWNING £199-£299

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Onsite repair people

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asp 01664 561494

davies 01543 570796

las 01604 861999

steve at mobile rv 07860432751

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